

Patient Information Leaflet

Phase I

Study Title

Identifying what are patient priorities from the Radiotherapy service at NNUH.

Invitation

I am interested to hear about what you want from the radiotherapy service, and what is most important to you.

By doing this, we will be able to see if we are providing a service which meets your needs. It will also show us any areas where we can make improvements.

We have not asked patients what they need from our service before. This is a chance for you to tell us what you want, and what is most important.

Why do I want you to take part?

I would like to invite you to take part because:

- You are currently having radiotherapy treatment at the Norfolk & Norwich University Hospital
Or
You have had radiotherapy treatment at the Norfolk & Norwich University Hospital within the last 12 months.
- You are aged 18 years or above.
- English speaking.
- Able to read and write.

Who am I?

My name is Sarah Barber and I am currently studying for my Masters in Clinical Research (MSc Clinical Research) at the University of East Anglia. I will be conducting this project as a student, with the guidance of my academic supervisor. The results of this project will contribute towards my qualification. I have previously worked as a radiographer for 18 years.

What will I have to do?

This project is in 2 phases, this leaflet is about phase I.

I am going to be running a group session on 19th April at 13:00 – 14:30 at the Big C Information and Support Centre.

The session will take up to 90 minutes of your time, light refreshments will be provided.



University of East Anglia

The purpose of the session is to produce a top 10 list of points that you would like to see from the radiotherapy service. This will help the department to see if there are any areas of the service which we can be improved.

I would like up to 10 volunteers to come to the group session.

I am interested in finding out what is important to you.

The session is split into 5 different parts.

Part 1:

I will introduce myself and explain what is going to happen during the session.

This will take about 5 minutes

Part 2:

To begin with you will be given a pen and paper and asked to write down up to 5 points about what you want from the radiotherapy service. There are no right or wrong answers, I am just interested in hearing from you. It doesn't matter if you can't think of 5 points.

This will take about 10 minutes.

Part 3:

I will ask each person to share the points they have written down on the paper. All the ideas are written onto a chart, so everyone can see them.

It doesn't matter if some of the ideas are the same as someone else's, they will all be written down.

This will take 15 minutes.

Part 4:

Once all the ideas have been shared I would like to discuss them as a group. This is so we are all clear about what they mean. Everyone is encouraged to join in, but you don't need to stand up in front of everyone. I will make sure that everyone has a chance to share and explain their ideas.

You may think of new ideas during this stage, and that is ok, they can be added to the chart.

This part may take 30 – 45 minutes.

Part 5:

The final part of the group is to look at all the points on the chart and to list them in the order of importance. This will involve some discussion as everyone will have different opinions.

Student ID: 100185987

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This part may take about 15 minutes.

After this has been done, the group session will end.

Where?

The group will be held at the Big C Information and Support Centre at NNUH.

Date:

Time:

What are the benefits?

By taking part in this project you will help us identify what patients' need from the radiotherapy service at the Norfolk & Norwich University Hospital NHS Foundation Trust.

This will identify any areas which we can improve.

What are the risks?

We do not believe there are any risks from taking part in this project.

You may become upset. In this case the Big C Information and Support staff are available to offer support if needed.

What happens if I change my mind?

If you decide that you no longer want to take part in the group session, that is ok. You are able to leave the group session at any point.

Do I have to take part?

No. It is up to you if you want to take part. Your care is not affected in any way if you decide to take part or not.

Will I get paid?

No. Light refreshments will be provided during the session and your carparking at NNUH will be provided free of charge.

Confidentiality

You will not be asked for any private or confidential information during the discussion. You do not even have to use your real name when you come along to the session.

Before the group session begins I will ask you to sign a consent form and fill in a demographic form. This will be used by myself to look at the characteristics of the group, this will help me to understand the results.

The data collected during the group discussion will not contain personal information about you. It will be used to make a survey for phase II of this project.

Further Information

For more information about this project please phone 01603 288747. This is an answerphone, so please leave your name and telephone number and I will call you back.

This project has received ethical approval from the University of East Anglia.

The project has been given approval from the Head of Radiotherapy, Mark Gilham and the Directorate Manager, Dr Wade both of whom are based at the Norfolk and Norwich University Hospital NHS Foundation Trust.

What will happen to the results?

The project and it's results will contribute towards my qualification from the University of East Anglia

The results will be used to help develop the radiotherapy service we provide to patients at the Norfolk and Norwich University Hospital NHS Foundation Trust.

The results will be shared through relevant publications and conferences, your identity will be kept confidential.

What to do if I want to take part?

If you decide that you would like to take part, please phone 01603 288747.

This is an answerphone, so please leave your contact details and I will call you back. After the group session has taken place, your contact details held for the purpose of this project will be destroyed.